HIGHMARK.

Congregational Employee Plan (CEP) for Mennonite Church USA

On the chart below, you'll see what your plan pays for specific services. You may be responsible for a facility fee, clinic charge, or similar fee (in addition to any professional fees) if your office visit or service is provided at a location that qualifies as a hospital department or a satellite building of a hospital.

Benefit	In Network	Out of Network
General Provisions		
Effective Date	01/01/2025	
Benefit Period (1)	Contract Year	
Deductible (per benefit period) Plan Options	• $1,650 per individual • $3,300 per family	• $3,300 per individual • $6,600 per family
	• $1,650 per individual (self-only) • $3,300 per family	• $3,300 per individual (self-only) • $6,600 per family
	• $2,000 per individual (self-only) • $4,000 per family	• $4,000 per individual (self-only) • $8,000 per family
	• $3,000 per individual (self-only) • $6,000 per family	• $6,000 per individual (self-only) • $12,000 per family
	• $4,000 per individual (self-only) • $8,000 per family	• $8,000 per individual (self-only) • $16,000 per family
Plan Pays – payment based on the plan allowance	100% after deductible	100% after deductible
Office/Clinic/Urgent Care Visits		
Retail Clinic Visits & Virtual Visits	100% after deductible	100% after deductible
Primary Care Provider Office Visits & Virtual Visits	100% after deductible	100% after deductible
Specialist Office Visits & Virtual Visits	100% after deductible	100% after deductible
Virtual Visit Provider Originating Site Fee	100% after deductible	100% after deductible
Urgent Care Center Visits	100% after deductible	100% after deductible
Telemedicine Services (2)	100% after deductible	not covered
Preventive Care (3)		
Routine Adult Physical Exams	100% (deductible does not apply)	not covered
Adult Immunizations	100% (deductible does not apply)	not covered
Routine Gynecological Exams, including a Pap Test	100% (deductible does not apply)	not covered
Mammograms, Annual Routine	100% (deductible does not apply)	not covered
Mammograms, Medically Necessary	100% after deductible	100% after deductible
Diagnostic Services and Procedures	100% (deductible does not apply)	not covered
Routine Pediatric Physical Exams	100% (deductible does not apply)	not covered
Pediatric Immunizations	100% (deductible does not apply)	not covered
Diagnostic Services and Procedures	100% (deductible does not apply)	not covered
Emergency Services		
Emergency Room Services	100% after deductible	100% after in-network deductible
Ambulance - Emergency and Non-Emergency	100% after deductible	100% after in-network deductible
Hospital and Medical / Surgical Expenses (including maternity)		
Hospital Inpatient	100% after deductible	100% after deductible
Hospital Outpatient	100% after deductible	100% after deductible
Maternity (non-preventive facility & professional services) including dependent daughter	100% after deductible	100% after deductible
Medical Care (including inpatient visits and consultations)/Surgical Expenses	100% after deductible	100% after deductible
Therapy and Rehabilitation Services		
Physical Medicine	100% after deductible limit: 20 visits/benefit period, additional visits require prior approval. Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Abuse.	100% after deductible
Respiratory Therapy	100% after deductible	100% after deductible
Speech Therapy	100% after deductible limit: 20 visits/benefit period, additional visits require prior approval. Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Abuse.	100% after deductible

Benefit	In Network	Out of Network
Occupational Therapy	100% after deductible	100% after deductible
	limit: 20 visits/benefit period, additional visits require prior approval. Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Abuse.	
Spinal Manipulations	100% after deductible	100% after deductible
	limit: 20 visits/benefit period	
Other Therapy Services (Cardiac Rehab, Infusion Therapy, Chemotherapy, Radiation Therapy and Dialysis)	100% after deductible	100% after deductible
Mental Health / Substance Abuse		
Inpatient Mental Health Services	100% after deductible	100% after deductible
Inpatient Detoxification / Rehabilitation	100% after deductible	100% after deductible
Outpatient Mental Health Services (includes virtual behavioral health visits)	100% after deductible	100% after deductible
Outpatient Substance Abuse Services	100% after deductible	100% after deductible
Other Services		
Allergy Extracts and Injections	100% after deductible	100% after deductible
Assisted Fertilization Procedures	not covered	not covered
Dental Services Related to Accidental Injury	100% after deductible	100% after deductible
Diagnostic Services Advanced Imaging (MRI, CAT, PET scan, etc.)	100% after deductible	100% after deductible
Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing)	100% after deductible	100% after deductible
Durable Medical Equipment, Orthotics and Prosthetics	100% after deductible	100% after deductible
Home Health Care	100% after deductible	100% after deductible
Hospice	100% after deductible	100% after deductible
Infertility Counseling, Testing and Treatment (4)	100% after deductible	100% after deductible
Private Duty Nursing	100% after deductible	100% after deductible
Skilled Nursing Facility Care	100% after deductible	100% after deductible
	limit: 100 days/benefit period	
Transplant Services	100% after deductible	100% after deductible
Transplant Travel, Lodging, Meals *$5,000 per transplant for the accompanying when pre-transplant evaluation, harvesting, stabilization and actual transplant is received by the recipient*	100% after deductible	not covered
Precertification/Authorization Requirements (5)	Yes	Yes
Outpatient Prescription Drugs (6) (provided through the Express Scripts Pharmacy Network)		
Drugs purchased at a retail pharmacy	You pay in-network deductible: a 30-day supply if purchased at a participating retail pharmacy and a 90-day supply if purchased at a Walgreens retail pharmacy.	No Plan benefit if purchased outside of Express Scripts Pharmacy Network.
Drugs purchased through mail order	You pay in-network deductible if purchased through Express Scripts Mail order; 90-day supply.	No Plan benefit if purchased outside of Express Scripts Pharmacy Network
Specialty pharmaceuticals	You pay in-network deductible if purchased from a participating pharmacy; 30-day supply	No Plan benefit if purchased outside of Express Scripts Pharmacy Network

This is not a contract. This benefits summary presents plan highlights only. Please refer to the policy/ plan documents, as limitations and exclusions apply. The policy/ plan documents control in the event of a conflict with this benefits summary.

(1) Your group's benefit period is based on a Contract Year. The Contract Year is a consecutive 12-month period beginning on your employer's effective date. Contact your employer to determine the effective date applicable to your program.
(2) Services are provided for acute care for minor illnesses. Services must be performed by a Highmark approved telemedicine provider. Virtual Behavioral Health visits provided by a Highmark approved telemedicine provider are eligible under the Outpatient Mental Health benefit.
(3) Services are limited to those listed on the Highmark Preventive Schedule (Women's Health Preventive Schedule may apply).
(4) Treatment includes coverage for the correction of a physical or medical problem associated with infertility. Infertility drug therapy may or may not be covered depending on your group's prescription drug program.
(5) If you receive services from an out-of-area provider or an out-of-network provider, you must contact Highmark Utilization Management prior to a planned inpatient admission, prior to receiving certain outpatient services or within 48 hours of an emergency or unplanned inpatient admission to obtain any required precertification. If precertification is not obtained and it is later determined that all or part of the services received were not medically necessary or appropriate, you will be responsible for the payment of any costs not covered by your health plan.
(6) At a participating retail pharmacy, specialty pharmacy, or Express Scripts Mail Order, you are responsible for paying the pharmacy in full, at the discounted rate Express Scripts has negotiated until your calendar-year deductible requirement is met. Prior authorization is required for all specialty pharmaceuticals.

HIGHMARK.

An Independent Licensee of the Blue Cross and Blue Shield Association

Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Claims Administrator/Insurer will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Claims Administrator/Insurer:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Insurance or benefit/claims administration may be provided by Highmark, Highmark Choice Company, Highmark Coverage Advantage, Highmark Health Insurance Company, First Priority Life Insurance Company, First Priority Health, Highmark Benefits Group, Highmark Select Resources, Highmark Senior Solutions Company or Highmark Senior Health Company, all of which are independent licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield plans.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card (TTY: 711).

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意：如果您说中文，可向您提供免费语言协助服务。
请拨打您的身份证背面的号码（TTY：711）。

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số điện thoại ở mặt sau thẻ ID của quý vị (TTY: 711).

알림: 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. ID 카드 뒷면에 있는 번호로 전화하십시오 (TTY: 711).

ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tawagan ang numero sa likod ng iyong ID card (TTY: 711).

ВНИМАНИЕ: Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Позвоните по номеру, указанному на обороте вашей идентификационной карты (номер для текст-телефонных устройств (TTY): 711).

تنبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل بالرقم الموجود خلف بطاقة هويتك (جهاز الاتصال لذوي صعوبات السمع والنطق: 711).

Kominike : Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan nimewo ki nan do kat idantite w la (TTY: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez le numéro au dos de votre carte d'identité (TTY: 711).

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer podany na odwrocie karty ubezpieczenia zdrowotnego (TTY: 711).

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para o número no verso da sua identidade (TTY: 711).

ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Contatti il numero riportato sul retro della sua carta d'identità (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie dazu die auf der Rückseite Ihres Versicherungsausweises (TTY: 711) aufgeführte Nummer an.

注： 日本語が母国語の方は言語アシスタンス・サービスを無料でご利用いただけます。ID カードの裏に明記されている番号に電話をおかけください（TTY: 711）。

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان، به صورت رایگان، در دسترس شماست. با شماره واقع در پشت کارت شناسایی خود (TTY: 711) تماس بگیرید.